



QUALITY COMMITMENT STATEMENT

At TransCanada our corporate values, Collaboration, Responsibility, Integrity and Innovation, provide the foundation for our commitment to the management of Quality as a key component of maximizing shareholder value. We believe principles of Quality are vital to our competitive advantage to develop and operate high quality assets and meet our customers' requirements.

TransCanada is committed to the following Quality principles:

- We believe defects are preventable;
- We continuously improve our culture of Quality;
- We adopt Quality management principles as a foundation to add value to our shareholders;
- We endeavor to do business with suppliers and contractors who share our expectations for Quality and work with them to continually improve their system;
- We clearly communicate our expectations for Quality in our business processes, decisions and products;
- We monitor and continuously improve our Quality performance; and
- We conduct our business so it meets or exceeds all applicable laws, regulations and internal requirements thereby minimizing risk to our employees, suppliers, contractors and the public.

We encourage reporting of all hazards, potential hazards, incidents and near hits. We take every report seriously, investigate to identify facts and ensure immunity for the good faith reporting of all incidents and issues. All personnel making reports in good faith will be protected. Good faith reporting means an open, honest, fair and reasonable report without malice or ulterior motive. Good faith reporting is intended to remove protection for personnel making intentionally false or malicious reports, or who seek to exempt their own negligence or willful misconduct by the act of making a report.

REFERENCES AND LINKS

- [Questions and Comments](#)
- Quality Commitment Statement Poster