



Things just got easier. Wireless Access.

Meetings

Weekends

Out of Town

Lunch

Events

What is TransCanada Freedom?

Information is critical to your business, *delivering information is critical to ours*. TransCanada Freedom provides secure, reliable wireless access to your information anytime anywhere. Wireless is just another example of our commitment to continuous process improvement and superior hassle free customer service.

What are the Features of TransCanada Freedom?

Critical Notices for all three systems Alberta, Mainline and BC.

System Status updates for Alberta and Mainline systems:

Alberta

- Gas Day Summary report updated every 30 minutes.
- (Exclusive to wireless)**
- Daily, weekly and monthly graphical representation of data.
- Choice of MMcf or Mms units.

Mainline

- Daily Volume Planners Morning report.

Account Balance - Alberta Supply and Demand data:

- Current opening and closing account balance information.
- Detailed Receipts, Purchases, Deliveries and Sales data.
- Updated 17 times / day as it is online.
- 30 day graph of account position relative to balanced zone.
- Customer Account Representative contact information.

Reports on Customer activities

- Access to 13 Alberta Customer Operational Reports
- Note:** These reports are accessible on Freedom but are slow to download and do not fit completely on to the screen.

Links to other industry news and information:

- Daily Oil Bulletin Industry news.
- NGX & NYMEX pricing.
- Hotmail anytime anywhere e-mail.
- Yahoo and Plinkit Information portals.
- CSFBdirect Wireless Stock Trading.

Help / Contacts for wireless support:

- Wireless Service: Telus **888.494.8888**
- TransCanada Freedom: Call Centre **403.920.PIPE**
- Pocket PC How to Guide : www.PocketPCHow2.com

www.transcanada.com/freedom



What are the Benefits of TransCanada Freedom?

- Easier to do business with TransCanada.
- Provides peace of mind that accounts are in balance.
- Access to the right information, at right time, regardless of location.
- Proactively monitor for potential tolerance changes.
- Removes opportunity cost of being out of the office.
- Convenient access to TransCanada: web, wireless, phone in person and fax.





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The Pocket PC Device: Compaq I-Paq 3700 & 3800 (Pocket PC 2002)



- Read I-Paq's user manual to familiarize yourself with your new device.
- Locate **pen** (Stylus) at top right side of the device. Push pen down to release pen.
- Make sure you **always charge** device. Without charge device will last 6-9 hrs (approx).
- Use pen to **reset unit** if it lock up. Press small black button under bottom right side of I-Paq
- The **Start** icon at top of screen providing access to programs and device setting.
- The **4th** button provides quick access to settings like power levels and running programs.
- Access **Text Input** by tapping bottom right icon on toolbar. Keyboard option is easiest use
- Set your device to **Power down** after a few minutes to get most out of your battery life.

View Tools

- Fit to Screen
- Address Bar
- Text Size

Options:

- Clear History
- Clear Cookies
- ...to log off

Back **Refresh** **Home** **Favorites** **Text Input** **Turn of Pictures**

The Wireless Modems: Sierra Wireless CDPD AirCard 300



- You will need to **turn on the device's modem** before you can access the wireless internet.
- **Always disconnect** your modem from network before turning off device.
- If your device is powered down while still connected, your modem *might* not properly disconnect from network. You *might* be unable to reconnect to the network.
- **Call Telus** if you are having any troubles connecting to the wireless internet **888.494.4422**

The Wireless Internet Service: Telus CDPD



- Expect **10-20 sec.** to download basic text page, **30+** secs for sites with extensive graphics.
- Expect wireless data **coverage** to be similar to your wireless cellular coverage.
- **Coverage** Inquiries : Call **888.299.6666**
- **Set Up** Inquiries : Call **800.565.8722**
- **Support** Inquiries : Call **888.494.4422**

TransCanada Freedom



- Access though device's Pocket Internet Explorer browser: www.transcanada.com/freedom
- Add link to Favorites. Tap , **Add / Delete** tab, **Add...**, **ok**.
- Requires valid **NrG user ID** and Password.
- When login on, **DO NOT** select **"Save Password"** option.
- **3 invalid log on** attempts will locked you out. Close Internet Explorer and log on with valid user ID and Password. (See Solutions Guide for more details).
- User's ID must have **permission** to access the Supply and Demand module.
- **Refresh** system status and account balance graphs to make sure content is up to date.
- Other sites built with **Java** (e.g. NrG Web Highway) will not be able to be opened.
- When finished viewing TransCanada Freedom's information, you are encouraged to log off
- **Tap Tools / Advanced / "Clear Cookies" button** (this will remove your ID from the browser)

For more tips and updates on future phases, go online to:
www.transcanada.com/Wireless