

**ATTENTION:** Alberta Customers

## NEW MONTH-END APPLICATION

On **May 24, 2007**, TransCanada will be releasing a new software application to manage the Alberta System month-end process.

Starting with the **May 2007** reporting period (i.e. June calendar month), instead of running your reports from TransCanada Reporting, you will be able to obtain month-end reports through the new **Flowing Gas – Month End** application, for which we will provide a link on the Alberta Gas Transmission website.

### WHAT CAN YOU DO TO GET READY?

The application is developed to run on **Microsoft Internet Explorer** (IE) browser (recommended V6.0). If you are not currently using IE, we suggest that you download the browser to your desktop prior to the release.

With this release, we will **no longer fax** the month-end reports to you. Please ensure that you have a valid **NrG Highway User ID** with which to access the new application and run your month-end reports.

If you do not have a valid User ID, your **NrG Administrator** may issue one for you. You may contact the **Call Centre** at 403.920.PIPE (7473) or toll-free at 1.877.920-PIPE (7473) to identify your Administrator.

## TRAINING AND SUPPORT

- We will be providing **training** in the TransCanada Tower on:
  - **June 5:** 2:00 – 3:30 pm
- Training will cover:
  - How to access the new application
  - Changes to existing month-end reports
  - Changes to retrieving and saving reports
- To **register**, please contact Stella Morin @ (403) 920-6844 or [stella\\_morin@transcanada.com](mailto:stella_morin@transcanada.com)
- **Job Aids** and **User Reference Guides** will be available to view or print from the new application website.

## MORE INFORMATION

Contact: Joy McLaughlin @ (403) 920-6852 or [joy\\_mclaughlin@transcanada.com](mailto:joy_mclaughlin@transcanada.com)